

Additional Charges	Amount	Minimum
<b>Same Day Pickup</b>		
Same Day Pickup requests (2.14)		\$50.00
shipments tendered after 3:00pm for pick up the following business day		
<b>Truck Ordered Not Used Charges</b>		
Truck Ordered Not Used (2.16.1) Flat charge		\$250.00
Truck Ordered/Cancellation (2.16.2) Flat charge		\$50.00
<b>Cold Chains</b>		
Cold Chain Request		\$25.00
Cold chains may be requested and provided to shipper		
<b>Undelivered/Refused Freight/Storage Charges</b>		
Undeliverable Shipment - Carrier Provided Storage (2.17.1.a)	\$50.00 per pallet per day	\$50.00/Pt Per Day
(a) Carrier Provided Storage - \$50.00 Per Pallet Per Day will be accessed to all shipments where the receiver has not provided an unloading appointment within 7 days of the FFE standard transit schedule.		
Undeliverable Shipment - Public Warehouse or Cold Storage (2.17.b)	Applicable tariff rate	
Refused, Overage and/or Astray Shipments - Awaiting Disposition (2.15.2.a)	\$84.00/Hour	\$184.00
Refused, Overage and/or Astray Shipments - Return of Entire Shipment (2.15.2.b)	Applicable tariff rate	
Refused, Overage and/or Astray Shipments - Return of Partial Shipment (2.15.2.c)	Applicable tariff rate	
<b>Multi-Temperature</b>		
Multi-Temperature (2.11.1)	16% add'l net linehaul	\$70.00 Min \$200.00 Max
<b>Cargo Claims</b>		
Claims filed under \$50.00 will not be processed (1.7.1)		Minimum \$50.00
<b>Peak Demand Surcharge</b>		
Peak Demand Surcharge (2.18)	15% Surcharge	\$50.00
CT, All Points	NJ, All Points	
DC, All Points	NY, All Points	
DE, All Points	PA, All Points	
MA, All Points	RI, All Points	
MD, All Points	VT, All Points	
ME, All Points	WV, All Points	
NH, All Points		

This document is to be used as a reference guide to the General Rules and Charges for Special and Accessorial Services Tariff FRZF 105 in effect on date of shipment and is available upon

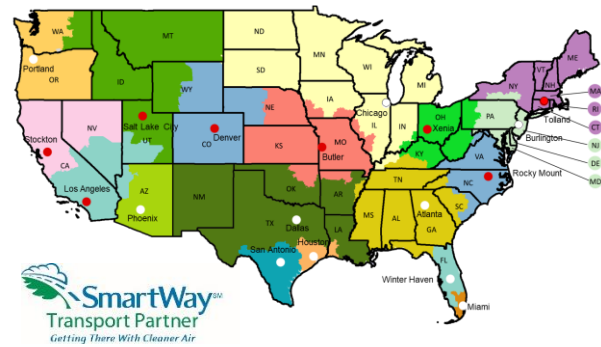
### Temperature Control Offering and Responsibility

When the shipper designates a specific temperature requirement in writing, the Carrier will be responsible and liable only to maintain one of

- A) **Frozen:** set point -10°F providing an air temperature range of -10°F to 31°F while in transit . (1.22.a)
- B) **Cooler:** set point 33°F providing an air temperature range of 33°F to 38°F while in transit. (1.22.b)

### Limitation of Carrier's Liability

**Carrier Piece Count Obligation 1.14.8** - Shipments accepted by Carrier as pieces tendered and transported on pallets will be tendered for delivery on pallets. Subsequent shortage claims will not be honored if shrink wrap was intact and the correct number of pallets was delivered as tendered. Carrier's obligation is to deliver freight as tendered; if Carrier is required to deliver freight in any other form other than originally tendered, the provisions of Section 2, Items 1.3 and /or 3.2 may apply, in addition to all other applicable charges.



Remit to address:  
 Frozen Food Express  
 P.O. Box 847576  
 Dallas, TX 75284-7576

Frozen Food Express  
 3400 Stonewell Drive  
 Lancaster, TX 75134  
 (800) 569-9200  
 www.ffeinc.com



# FROZEN FOOD EXPRESS

www.ffeinc.com

## Rates & Charges Reference Guide



Effective January 9, 2024

• Nationwide Service • 100% Asset Based

Additional Charges	Amount	Minimum
<b>Weight and Freight Inspection Validation</b>		
<b>No Weight on BOL</b> (1.27.2)	\$10.00/per shipment	\$10.00
<b>Verification</b> (1.27.3)	\$10.00/per shipment	\$10.00
If description information on bill of lading is reasonably believed incorrect, the carrier will take necessary actions to determine the correct information. When such inspection results in increase of applicable linehaul rate of \$1.00 or more, then a verification fee of \$10.00 applies to shipment.		
<b>Loading or Unloading</b>		
<b>Driver Labor</b> (2.1.1.a)	\$100.00/Hour	\$250.00
<b>Lumper Service</b> (2.1.1.b)	Pass through charge	\$25.00
Proration of the total amount paid to the lumper service based on the weight of each shipment involved.		
<b>Inside Delivery</b> (2.1.2)	not adjacent to vehicle	\$3.15/CWT \$100.00
<b>Sorting, Segregating, and/or restacking</b> (2.1.3)	\$1.35/CWT	\$75.00
<b>Marking/Tagging Freight</b> (2.1.4.a)	\$2.65/Package	\$37.00
<b>Pallet Placard Labeling</b> (2.1.4.b)	\$5.00/Label	\$40.00
<b>Liftgate Fee</b> (2.1.5)	\$200.00/Shipment	\$200.00
<b>Trailer Cleaning</b> (2.1.6)	\$75.00/Trailer	\$75.00
<b>Dumping</b> (2.1.7)	\$52.50 per hour or fraction thereof	\$210.00
<b>Cross Docking</b> (2.1.8)	\$20.00 per pallet	\$150.00
<b>Blind Shipments Charge</b>		
<b>Blind Shipments</b> (2.2.1)	\$100.00/Shipment	\$100.00
A written request from third party must be made to and accepted by carrier prior to pickup (2.2.2)		
The shipment must be prepaid and section 7 of the BOL cannot be signed (2.2.3)		
Carrier will not ensure the confidentiality of the transaction (2.2.4)		
<b>Changes in Destination</b>		
<b>Reconsignment or Diversion of Shipment</b> (2.3.1)	\$100.00+ Applicable tariff rate	\$100.00
<b>Redelivery</b> (2.3.2)	+applicable tariff rate	\$500.00
applicable tariff rates will be applied for each additional attempt to redeliver any shipment, in addition to \$500.00, which due to no fault of the Carrier, was unable to delivery on the initial attempt.		
<b>Consolidation or Distributing Freight</b>		
<b>Consolidation or Distribution</b> (2.4.1) (2.4.2)	\$1.40/CWT	\$79.00
<b>Detention or Delay of Equipment</b>		
<b>Detention Charges</b> (2.5.2)	\$45.00/Qtr. Hour	\$80.00
Charges for each shipment will be prorated based on each shipment weight compared to the total weight of all shipments for that particular shipper, load at and/or consignee beyond free time of 2 (two) hours.		

Additional Charges	Amount	Minimum
<b>Excess Value Charges</b>		
<b>Excess Value</b> (2.6.1)	\$75.00 per \$100.00 excess valuation	
<b>Extra Pickup/Delivery Charges</b>		
<b>Vehicle Transfer</b> (2.7.1)	\$66.00	\$66.00
<b>Locations Without Dock</b> (2.7.2)	\$3.15/CWT	\$100.00
<b>Convention Centers</b> (2.7.3)	30% add'l net linehaul	\$550.00
<b>Restricted Security Locations</b> (2.7.4)	\$3.15/CWT	\$100.00
<b>Limited Access</b> (2.7.5)	\$3.75/CWT	\$100.00
<b>Guaranteed Service Program</b>		
<b>Guaranteed Service</b> (2.8)	30% add'l net linehaul	\$105.00
<b>High Cost Service Areas</b>		
High Cost Service Areas (2.9)	\$3.25/CWT	\$74.00
<b>Excluding</b> those designated with a one (1) which are subject to a flat \$74.00		
<b>Alabama:</b>	Dauphin Island, AL 36528	
<b>California:</b>	Avalon, CA 90704	
*Points in Zip Code Areas: 932, 940, 941, 943-949, 951, 954, 959, 960, 961		
<b>Connecticut:</b>	All Points	
<b>Delaware:</b>	All Points	
<b>District of Columbia:</b>	All Points	
<b>Florida:</b>	Boca Grande, FL 33921 Captiva, FL 33924 Key West, FL 33036, 33037, 33040, 33042, 33043, 33050, 33070 Pensacola Beach, FL 32561 Sanibel, FL 33957	
<b>Maine:</b>	All Points	
<b>Maryland:</b>	All Points	
<b>Massachusetts:</b>	All Points	
<b>Michigan:</b>	Drummon Island, MI 49726	
<b>New Hampshire:</b>	All Points	
<b>New Jersey:</b>	All Points	
<b>New York:</b>	All Points	
<b>North Carolina:</b>	Orcacoke, NC 27960	
<b>Pennsylvania:</b>	All Points	
<b>Rhode Island:</b>	All Points	
<b>South Carolina:</b>	Kiawah Island, SC 29455	
<b>Texas:</b>	North Padre Island, TX 78373	
<b>Vermont:</b>	All Points	
<b>Washington:</b>	Anderson Island, WA 98303 Bainbridge Island, WA 98110 Blakely Island and Cypress Island WA 98222 Decatur Island, WA 98261 Deer Harbor, WA 98243 Eastsound, WA 98245 Lopez Island, WA 98261 Lummi Island, WA 98262 Olga, WA 98279 Orcas, WA 98280 Point Roberts, WA 98281 San Juan Island, WA 98250	

Additional Charges	Amount	Minimum
<b>High Cost Service Areas continued</b>		
High Cost Service Areas (2.9)	\$3.25/CWT	\$74.00
<b>Washington:</b>	Shaw Island, WA 98286 Stuart Island, WA 98250 Vashon Island, WA 98070 Waldron Island, WA 98297	
<b>West Virginia:</b>	All Points	
<b>Homeland Security Charges</b>		
<b>Border Crossing</b> (2.10.1)	\$48.00/Shipment	\$48.00
<b>U.S. Customs Bond - Special Handling</b> (2.10.2.a)	\$2.10/CWT	\$105.00
<b>U.S. Customs Bond - High Security</b> (2.10.2.b)	Flat charge per shipment	\$262.50
<b>Export/Import Charges - Additional Day</b> (2.10.3.a)	\$473.00/Day	\$473.00
<b>Direct to Pier</b> (2.10.3.b)	\$105.00	\$105.00
<b>Non-Regular Business Hours (before 4:00 AM &amp; after 7:00 PM)</b>		
<b>Night Pickup or Delivery</b> (2.12.1)	Flat charge per shipment	\$125.00
<b>Holiday Pickup or Delivery</b> (2.12.2)	Flat charge per shipment	\$200.00
<b>Payment of Charges</b>		
<b>Late Payment Penalty</b> (2.12.1)	\$37.00/Invoice	\$37.00
<b>Return Check Fee</b> (2.12.2)	\$53.00/Check	\$53.00
<b>Acceptable Methods of Payment</b> (2.12.3)		
Company check, money order, certified check, wire transfer, automated funds transfer (AFT), and payment online.		
<b>Extension of Credit</b> (2.12.4) At the discretion of the carrier, credit may be extended to the party responsible for payment of freight charges for 15 days from freight bill.		
<b>Deduction and Offsets</b> (2.12.5) Deductions and offsets are not allowed.		
<b>Additional Collection Cost</b> (2.12.6) In addition to the penalties for late payer, Carrier must resort to a collection agency or attorney for collection of the freight charges, the Party responsible for payment of freight will be assessed attorney fees, court cost and any other cost associated with or as a result of collection.		
<b>Special Charges</b>	<b>Amount</b>	<b>Minimum</b>
<b>Additional Day Charge</b> (2.13.1)	\$473.00/Day	\$473.00
<b>Pallet Exchange</b> (2.15.2)	\$15.00/Pallet	\$15.00
<b>Service Center Pickup/No Show</b>	per shipment	\$250.00
<b>15.3.a Customer</b> - When a customer is a "No Show" for a scheduled appointment to pick up freight from Carrier's Service Center and does not cancel or reschedule within 24 hours of the appointment time, a fee of \$250.00 will be charged.		
<b>15.3.b Outside Carrier</b> - When an Outside Carrier is a "No Show" for a scheduled appointment to pick up freight from Carrier's Service Center and does not cancel or reschedule within 24 hours of the appointment time, a fee of \$250.00 will be charged and due upon pickup. Cash or check acceptable.		