



**TEMPERATURE-CONTROLLED STORAGE & DISTRIBUTION CAPABILITIES**

Store your product closer to your customers

- State-of-the-Art WMS System
- Online Inventory Visibility

ATLANTA, GA		BURLINGTON, NJ		BUTLER, MO		CHICAGO, IL		DALLAS, TX	
Freezer	20,000 SF	Freezer	20,000 SF	Freezer	30,000 SF	Freezer	18,500 SF	Freezer	20,000 SF
Cooler	20,000 SF	Cooler	20,000 SF	Cooler	30,000 SF	Cooler	19,600 SF	Cooler	20,000 SF
Dry	8,000 SF	Dry	40,000 SF	Dry	0	Dry	13,500 SF	Dry	0 SF
DENVER, CO		MIAMI, FL		LOS ANGELES, CA		PORTLAND, OR		ROCKY MOUNT, NC	
Freezer	8,200 sf	Freezer	2,100 SF	Freezer	58,145 SF	Freezer	21,000 SF	Freezer	42,000 SF
Cooler	13,000 SF	Cooler	1,800 SF	Cooler	24,895 SF	Cooler	18,050 SF	Cooler	13,000 SF
Dry	7,000 sf	Dry	0	Dry	0	Dry	43,700 SF	Dry	63,000 SF
SALT LAKE CITY, UT		STOCKTON, CA		TOLLAND, CT		WINTER HAVEN, FL		XENIA, OH	
Freezer	45,000 SF	Freezer	15,000 SF	Freezer	37,750 SF	Freezer	4,500 SF	Freezer	27,000 SF
Cooler	45,000 SF	Cooler	13,600 SF	Cooler		Cooler	3,000 SF	Cooler	25,000 SF
Dry	20,000 SF	Dry	10,000 SF	Dry		Dry	0	Dry	0

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Phone (214) 630-8090 • Web address: [www.ffeinc.com](http://www.ffeinc.com)

**Your LTL Temperature-Controlled Solution**

**Our Service Commitment.**

Our goal is to exceed our customer's expectations with each and every load.

**Our Experience**

Since 1943, we have provided consistent, dependable and efficient service as an LTL temperature controlled carrier.

**Our Capacity**

Today we are the United States' largest nationwide LTL temperature controlled trucking company.

**Our Equipment**

No other carrier can match the specialized service we provide.

**Our Technology**

Our customers have access to the latest technological developments in the industry.

**Our Drive for Excellence**

By utilizing industry-leading equipment and technology and employing safe, professional drivers we provide outstanding service to our customers, and we will do the same for you.



**FROZEN FOOD EXPRESS**  
[www.ffeinc.com](http://www.ffeinc.com)

Less Than Truckload  
Temperature-Controlled  
Transportation  
*Since 1943*



• Nationwide Service • 100% Asset Based



## LESS THAN TRUCKLOAD TEMPERATURE-CONTROLLED TRANSPORTATION

### QUALITY LTL SERVICES

Our ability to learn about our customers and then form transportation partnerships with them has enabled us to become a valuable asset to our customers in a very dynamic and competitive marketplace. One call to Frozen Food Express gives you access to every temperature controlled service you need:

- Service centers nationwide
- Dock-to-dock pickup and delivery
- Weekly direct scheduled LTL runs
- Temperature controlled shipments maintained with RTF certified trailers
- EDI capabilities
- Final mile service
- Consolidation & distribution service
- Non-Hazmat carrier
- Satellite communications with Orbcomm technology
- Multi-temp (frozen and cooler) LTL trailers with movable bulkheads
- Real-time shipment tracking via FourKites technology
- Cold-Chain Visibility

### Temperature Controlled Offering & Responsibility

- Cooler: Air temperature set point 33°F
  - Candy/confectionery, fresh meat, dairy products, bakery goods, pasta products, and more
- Frozen: Air temperature set point -10°F
  - Meat and meat products, seafood, and other frozen commodities

## Guaranteed Service Program

### AVOID FINANCIAL PENALTIES 100% Guaranteed

- Day-definite delivery on FFE equipment
- Single point of contact
- Online rate quotes available
- Real-time shipment tracking
- Monitored and verifiable cold chain information
- Standing appointments at many of the major Food Service & Grocery Warehouse chains
- Weekly delivery schedules nationwide
- Loads monitored daily with Qualcomm satellite communication
- On-time, exception free
- Improved On-Time OTIF scorecard
- Web-based appointment confirmations

A piece of mind for our Customers with  
***Guaranteed Service***  
(surcharge applies)



### SINGLE SOURCE BENEFITS

- Dedicated Customer Service
  - Customer Success Team
  - Executive Level Representation/Senior Leadership involvement
  - Around the clock customer support
- High Level Response
- Same-day requests & fulfillment
  - Off-network assistance
  - Expedited & Guaranteed solutions
- Surge Spot Trailers
- Origin location coverage drivers
  - Local pickup & delivery drivers servicing 17 company owned service centers totaling over 2 million square feet of temperature controlled space
- Security/Cold Chain Visibility
- Orbcomm equipped equipment for temperature download & review
  - Orbcomm tracking on our tractors for routing and communication

### FOOD SAFETY COMPLIANT CARRIER

- State-of-the-art temperature controlled facilities
- Barcode tracking
- Environment monitoring
- Cold-chain profiles
- HACCP certified
- ELD compliant
- FMCSA Drug Clearinghouse Participant

### DEPARTMENT CONTACTS

<b>BILLING INQUIRIES</b> billinginfo@ffex.net	<b>GUARANTEED SERVICE</b> guaranteed@ffex.net
<b>Rate Quotes</b> ratequotes@ffex.net	<b>SALES</b> ffesales@ffex.net

800-569-9200  
Customer Service